2025.11 Ver 1.0

Application for KT Wireless Service

(Including re- subscription after canceling a number transfer)
Fields marked with an asterisk (*) are required.

To protect your valuable customer information from unauthorized disclosure, please make sure to take the original application form and all required documents with you.

Store (Authorized Retailer) Name Code	Consultant	Contact Number

Category
☐New Activation ☐Porting a Number ☐Premium Upgrade ☐Standard Upgrade
☐Trade-In ☐Re-Subscription ☐Other ☐Service Subscription

Support Benefits — Device Purchase and Subscription Overview

Device Model		Serial Number		Rate Plan	Average Monthly Usage	Data GB | Voice Minutes, | Texts Messages
ⓐ If you choose a rate discount		ⓑ If you choose a device subsidy			Selected Plan Name	
Total Discount (based on a 24- month contract): \		Public Subsidy:\ Port- in Bonus: \ Additional Promotions: \ Total Device Subsidy: \		A. Monthly Service Fee	Monthly Fee	\
					Service Discount ⓐ	\
						\

※The monthly service discount equivalent to the subsidy is available with either a 12-month or 24-month contract, with the same monthly discount amount.
I acknowledge that I have been fully informed of the benefits associated with choosing either:
ⓐ the monthly service discount equivalent to the subsidy, or
ⓑ the device subsidy. I confirm my selection of (ⓐ / ⓑ) and agree to enter into a device purchase agreement under a one-time credit payment arrangement.

Mobile Device Payment and Repayment Options [Payment Method: ○ Full Payment | ○ Installment Plan | ○ Partial Installment] ※Annual installment fee of 5.9% , calculated based on the remaining principal balance.

Retail Price	Device Subsidy ⓑ	Other Discounts/ Customer Payments	B. Monthly Device Amount	Installment Principal	\ / [ ] Month(s)
		Customer Payment at Purchase : \ Point Discount : \ Pre- order Benefit : \ Total : \		Installment Fee (5.9%)	\
					\
※If you choose an installment plan over [ ] months, the total installment fee will be ? [ ]. A one-time payment option is also available.			C. Monthly Billing Amount (A+B)	원	원

I confirm that I am entering into a device purchase agreement under a one- time credit payment arrangement.
If I do not wish to pay in full, I may choose either an installment or partial installment payment plan.
By selecting an installment (or partial installment) option, I agree to the transfer of the associated receivables and to bear any applicable fees resulting from such transfer.

Applicant/ Subscriber (or Representative) | Signature

Change Request

Customer Information	Name : Date of Birth
Service Suspension/ Reactivation Options	☐Lost Phone ☐Customer Request ☐Long-Term Suspension (Reason:) ☐Termination (Auto-Termination Scheduled: 20 . . .) ※Long-term suspension is only permitted in unavoidable cases such as military enlistment (up to 2 years) or overseas stay, and a suspension fee will apply. If the service is suspended again after early reactivation, the remaining unused suspension period will not be extended. ※If the line remains suspended after the approved long-term suspension period, it may be subject to forced termination.

Service Application

Requested/ Confirmed Phone Number		*Data/ Add- Ons	(Total \ ) Signature
*Rate Plan			
*Selected Device Insurance Plan			
*KT Membership	☐Enrol ☐Receive SMS Usage Info	Device Insurance Membership Deduction ※Applicable only to plans priced at \ 89,000 (including VAT) or higher	☐Agree ☐Disagree
USIM Type / Serial Number	☐USIM (Serial Number :) ☐eSIM	USIM Payment	☐Prepaid ☐Added to next month's bill (\ )
Monthly Limit for Information Usage Charges	☐¥ 3,000 ☐¥ 10,000 ☐¥ 20,000 ☐¥ 30,000 ※This applies only to the information usage fees incurred when using KT wireless internet services. Wireless internet access will remain available after reaching the information usage limit.	Anti- Spoofing/ Text Blocking Service (Free)	☐Agree ☐Disagree ※※This service helps prevent unauthorized individuals from sending messages using your connection. *Consent for personal data sharing is required. Data recipient: Korea Internet & Security Agency (KISA)
Telecommunication Billing Service	☐Agree (☐ I consent to use my mobile payment password) ☐Disagree	※By agreeing to use this service: You can make small payments via mobile (e.g., digital content purchases). A monthly limit of \ 300,000 will apply for the first month after activation, and up to \ 1,000,000 thereafter. (Limits may vary depending on your credit rating and subscription history.) ※Even if you do not agree initially, individual service consent procedures can still allow usage. You may set a payment password or adjust your limit later through customer service. ※For new customers or those with unpaid or overdue bills, usage limits may be temporarily restricted to prevent unauthorized charges.	
Other/ Special Terms	For pre- ordered devices, delivery of certain models (depending on color or storage capacity) may be delayed or unavailable during the pre- activation period depending on availability.		Signature
Remaining Device Installment Information	Number of lines : [ ] Remaining Term: [ ] months Remaining Balance: \ [ ]		
Corporate Device - Actual User Registration	ctual User (Individual) Name	Resident Registration Number	

Number Portability (MNP)

Phone Number to Transfer		Previous Carrier	☐SKT ☐LG U+ ☐MVNO ( )
Re- subscribe after Port- in Cancellation	☐Application	※If you canceled number portability to another carrier within 14 days, you may re-subscribe to KT using your previous subscription information.	
Current Monthly Usage Fee	☐Pay Immediately ☐Add to Next Month's Bill	※Number Porting Fee ¥ 800 (including VAT)	
Device Installment Payment (with Previous Carrier)	☐Paid in Full ☐Ongoing (Payment to Previous Carrier)	Offset of Outstanding Balance	☐ Agree ☐DIsagree

※You may switch to another carrier after the 3-month number portability restriction period. However, if you apply directly through the Number Portability Management Center, you may switch even during the restriction period
※Once you transfer to KT, your contract with the previous carrier will be automatically terminated, and KT's service terms and calling charges will apply.
※You consent to the provision of your personal information (such as name, phone number, and address) to the Number Portability Management Center and your previous carrier for verification purposes.
※Early termination of your mobile service with the previous carrier may incur early termination fees.
※If you have any unpaid balance with your previous carrier, you must pay it directly to them. Failure to do so may result in service suspension.
※If there is a refundable amount from your previous carrier, you agree that KT may deduct that amount from your bill and charge only the remaining balance.
※Any remaining device installment balance and related charges may be notified to you via text message by your previous carrier. If your mobile number changes, please contact their customer service directly.
※The transition support benefit will be provided based on the actual activation date.

Agreement to Confirm 5G Coverage (for 5G Activation Customers)

● The company currently provides 5G service using the 3.5GHz frequency band. Detailed coverage information is available at (nqi.kt.com/KTCVRG/ollehIntro).
● 5G coverage is being expanded gradually by region. In certain areas—such as township-level zones or areas with limited signal quality—service may be provided via other carriers' 5G or LTE networks and infrastructure.
● I have been fully informed by the sales representative regarding 5G availability. Some regions may not support 5G service, and even within available areas, coverage may be limited (e.g., indoors, underground, or remote areas). In such cases, the service may be provided through LTE or other available networks.

Primary residence area

(I have been informed) about the 5G service and coverage in my primary residence area. ※To be handwritten inside the parentheses.

Signature

Mandatory Agreement for Used Device Return

I confirm that I have reset the device and that all personal information has been deleted prior to return.
KT is not responsible for any used device transactions outside of its official trade- in program, Green Phone.

Signature

- I understand and agree that no rate plans or additional services will be subscribed to without my consent, nor will any mandatory contract period be imposed. Any publicly announced subsidies or rate discounts (optional contracts) will be applied based on the terms in effect at the time of activation.
- I confirm that I completed this application form based on the explanation provided by the sales representative, who fully explained the key terms of this agreement and obtained my consent.
- I acknowledge that I have reviewed the contents of this application form and the important notes on the back page, and I agree to apply for service in accordance with KT's Privacy Policy and Terms of Use.

Application Date |

Applicant/ Subscriber (Self) | Signature

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KT Corporation

Terms of Use of KT Mobile

The contents below is a description of the main contents of the WCDMA Terms of Use and 5G Terms of Use and may be different slightly from the full contents of the Terms of Use and may be subject to a change, so please check the website for the full contents of the Terms of Use through the website or customer center

Establishment of the contract

• The customer shall submit required documents and prepare original copy of a usage contract in hard copy or through a terminal device, and the company shall keep an image (copy) of the usage contract and the required documents, and customer shall be provided with the original copy of the usage contract or a soft copy (A copy refers to the MMS or e- mail with the image of the usage contract created by the customer, or a printed copy of the image of the usage contract, application form, etc.)

Contract subsidy

• The Company can set a mandatory usage period up to 24 months (contract period) under the condition of supporting a part of the cost of purchasing a cell phone and vary the amount of subsidy provision as required by business policy.
• The Company can pay different amount of subsidy according to the rate plan selected by the customer and set a separate period of mandatory use.
• If an agency that has signed a consignment contract with the company and a retailer that has signed a re- consignment contract with the agency pays additional subsidy, the Company can set a separate period of mandatory use for the subsidy

Combined sales

• When the combined service is stopped due to the company's fault, the Company shall notify the customer two (2) months in advance, and if the combined service may not be provided due to unavoidable reasons such as the customer's moving, the combined service may be canceled, and the combined service is subject to termination and penalty in case of fraudulent subscription.

Reduction of charges

• The Company provides the rate reduction for the disabled, national merit and basic livelihood benefits recipients.

Change of the contract

• You may apply for changes in address, supplementary services, and rate system by fax, telephone, etc. in addition to the visit In the case of service type and cell phone changes, you are required to visit the agency and submit the required documents.
• In the case of non- payment of charges, violation of the contract details, cell phone seizure, provisional seizure, etc., the change of the contract is restricted.

Formal objection to charges

• If the customer disagrees with the amount in the invoice, you may file an objection within 6 months, and whenever the Company is at fault (is wrong), you may file an objection at any time.

Suspension of use

• If the customer has committed several violations such as failing to pay the charges twice (once for more than 70,000 won), signing up through unauthorized (without permission) use of another person's name (name), bank account, credit card, etc. and sending spam in bulk, the Company may suspend the service.

Temporary suspension

• Customers may apply for temporary suspension of the service up to two times in a year(90 days per time). However, there is no number limit in case of loss, and a separate suspension period may be set for reasons requiring longer suspension such as military service or long- term stay abroad.
• If the customer does not apply separately after 90 days, the Company shall check with the customer whether to cancel the temporary suspension by phone, mail, etc. until 7 days before expiry of the temporary suspension period, and if the customer does not apply to cancel, the service may be terminated (termination by company with its authority.) Charges of 3,850 won per month (including VAT) will be charged even during temporary suspension period.

Compensation for Service Disruptions

• I f the customer is unable to use the service for more than 3 consecutive hours or for a total of more than 6 hours in a given month, without any fault on the part of the customer, KT will provide compensation. However, compensation may be reduced or waived in cases such as natural disasters, war, signal shadow areas due to radio wave characteristics, or other unavoidable service limitations.
• Compensation Amount: TThe amount is calculated as (monthly service fee for the affected period + any applicable add- on usage fees) × 8, and is subject to mutual agreement based on this standard calculation.

Termination (General / Termination by company with its authority)

• A customer shall be permitted to cancel through phone, fax or mail only at KT Plaza and the customer shall pay or settle the charges incurred up to the date of cancellation. If the customer uses the service in any illegal manners, such as theft of another person's name, non- payment of charges, or sending spam messages, the service may be terminated by the Company with its authority.

(Subsidy related) Penalty

• Customers who received subsidy under the condition of the mandatory period of use will be charged a penalty upon early termination(including cancellation due to non- payment of charges or loss and breakage of terminal devices etc., change to the terminal device to which the subsidy is provided), and if changing the terms and conditions (including the terms and conditions of use of the rate plan), you may pay or receive the difference in subsidy as specified by the Company.
• The penalty is subsidy X[Contract remaining period/{Contract period (Days)- Exception period (Days)}]
• The difference in settlement amount is calculated as {(before change) subsidy- (after change) subsidy} X[contract remaining period/{Contract period (days)- Exception period (days)}].
• "Exception period" means a certain period calculated from the time of opening, and it refers to the period specified by the Company.
• Penalty or difference in settlement amount is calculated based on the subsidy publicly announced or posted at the time when the contract (opening) is signed. Penalty is calculated based on the subsidy that includes additional subsidy, and difference in settlement amount is calculated based on the amount of subsidy with no additional subsidy.
• The 'contract remaining period' means the period calculated from the time when you receive subsidy and open the service, and the period of temporary suspension or suspension of use is not included in the contract period.
• If the contract remaining period is less than 180 days, you may replace your terminal device in advance with one that can be used in case of re- mandatory contract without termination of the existing contract. However, if you cancel during the remaining contract period or change the device to the terminal device to which the subsidy is paid again and change to a rate plan not subject to a discount program, a deferred penalty will be charged.

Discount refund

• Customers who have received discount of charges (selected contract) shall be subject to the refund charges for the discounts received if they terminate early before the contract period expires or change to a rate plan that is not subject to a discount program.
• For a 24- month contract, a refund for discount is total cumulative contract discount X{remaining contract period / (contract period - 180 days)}. For a 12- month contract, it is total cumulative contract discount X{remaining contract period / (contract period - 90 days)}. However, when a 24- month contract is canceled within 6 months, the cumulative discount amount will be charged in full, and when a 12- month contract is canceled within 3 months, the cumulative discount amount will be charged in full.
• You may defer a discounted refund amount if you change the device to the terminal to which the subsidy is paid within the contract period. It is limited to a case in which the re- contract period is longer than the remaining contract period.
• If you cancel within the grace period, change the device to a terminal to which the subsidy is paid or change to a rate plan which is not possible to subscribe to a discount program, a deferred discount refund will be charged.

Number portability

· Prepaid mobile phone subscribers, customers who have not paid charges of use, and customers with new subscription/ number portability/ name(ownership) change(명의변경) shall be restricted to number portability within three (3) months.
· Within 14 days after the number portability, the number portability may be withdrawn for reasons of poor call quality at the customer's main residence (resident registration place, billing place, work place). In this case, the customer shall pay the charges of use, sign up for a new subscription, return the number portability fee and pay 50% of the monthly fixed charges.
· After the number portability, unsettled charges such as roaming call charges and information use charges may be additionally charged by the previous operator before the number change.

Wireless data service

· The data call charge is the amount charged based on the amount of data transferred from the mobile internet access to the end, and the information use charges are charged separately as a price for using mobile internet contents such as ringtone sound, videos, and games.
· Wireless data charging guide
① If no separate data fixed charges are specified, the basic rate is applied to the data call charges.
② If you leave the free area (WiFi area) while using the Internet in the WiFi (free wireless LAN) area, you will be automatically connected to the KT mobile 3G/ LTE/ 5G network (charged) and wireless Internet charges will be incurred.
· Guide to the use of wireless data blocking service
① When you use the blocking service, use of some data-based services is restricted.
② For customers who subscribe to data-based rate systems and supplementary services, the remaining data may not be carried over or refunded.
③ If you do not subscribe to the blocking service, wireless data call charges may be incurred

Call History Inquiry

· Customers can view only the numbers they have dialed (outgoing calls). When visiting a KT Plaza store in person, they can request call history for up to the past 12 months. Through the KT Mobile online customer center, call history is available for up to 3 months, including the current month.
· You can check 'General Call History', where all caller IDs are displayed, through the visit application to KT Plaza. To view the 'call history for checking charges', where only part of caller ID are displayed, you may view through the use of cyber customer center (my page in www.kt.com)
· after applying to KT Plaza or customer center by visit application, fax or mail and signing up as a regular member (submitting a 'application form' to a branch in advance).

Service Usage Guide

You may obtain the full terms and conditions from KT authorized retailers or customer service centers. You can also view, download, and access detailed service usage instructions through our official website (www.kt.com).

Use of Open Market Devices

· Mobile devices purchased and used outside of the company's branches or authorized retailers, without undergoing KT's network verification process (referred to as "open market devices"), are eligible for service use.
· Cautions
①Certain services provided by KT, such as MMS or data, may be limited.
②KT is not responsible for any differences in billing methods, service availability, or network quality degradation caused by the nature of open market devices.
③Service usage may be restricted if the device is likely to disrupt the information and communication network, or if an investigation into the cause of network disruption is required.
④If you use an open market device with your existing U-SIM, some subscribed add-on services may not be available, though charges may still apply. If you do not wish to use them, please request cancellation separately.
⑤In case of device loss, a loss report can be filed either by the person authorized to report the loss or by the current user of the device. The authority to report the loss may be transferred. For more information, please visit www.kt.com.

Prepaid Service

· This is a pay- as- you- go service that allows you to use the amount you have recharged, with a set usage period based on the recharge amount. Once the usage period expires, any remaining balance will expire, and recharged amounts are non- refundable and cannot be canceled.
· If your balance is used up within the usage period (e.g., 60 days for a ₩ 10,000 recharge), outgoing calls will be suspended.After the usage period ends, you can only receive calls for 14 days. Both incoming and outgoing calls will then be suspended for the next 30 days, after which the service will be automatically terminated.
· If you recharge during the usage period, the remaining period will be extended by the new recharge. (Up to a maximum total of 2 years)
· Various discounts (e.g., bundled discounts), point accumulation, memberships, and device rental are not available. Some (add- on) services available in postpaid plans may also be unavailable (e.g., services that require real- time balance deduction).
· When transferring between prepaid and postpaid, any remaining prepaid balance will not be carried over and cannot be refunded.
· When switching to KT's prepaid service, all existing benefits such as mileage, points, and long- term subscriber discounts will no longer be available.
· If you cancel the transfer after switching to prepaid, any remaining recharged balance will not be refunded